## Peterson's Waterfront Full Share Unit - Guest of Owner Usage

As a Full Share Owner at Peterson's Waterfront please consider using the following guidelines when allowing guests to utilize your unit without owner on property, also known as "Guest of Owner" (GOO). *This includes friends and renters of your unit.* 

- 1. <u>All GOO's must check in at the front desk</u>. It is important that we know which rooms are occupied and that we have a contact number on file in case of an emergency. In addition, GOO's must sign a compliance policy upon Check-In. We will not require a credit card on file for damages unless you specifically request this in the Guest Registration Form.
- 2. IMPORTANT Please advise your GOO's that your unit may not be occupied by more than the allowed occupancy per your association covenants. A fine will be imposed on your unit if determined your GOO has exceeded the maximum occupancy limit.

## Wristband policy - Memorial Day through Labor Day

- All resort occupants must wear a Peterson's Waterfront issued wristband from Memorial Day through Labor Day when utilizing resort amenities (common areas). <u>The number of wristbands allowed per unit is based on the</u> <u>sleeping capacity of the unit. It is important that all GOO's acknowledge and agree to this policy as no extra</u> <u>wristbands will be issued for any reason.</u> The unit will be allowed up to half of the unit's capacity for guest/visitor wristbands which are good from 10:00AM – 9:00PM.
- 2. You will receive 1 set of wristbands for personal use at the beginning of the season. A 5.00/wristband fee will be charged to your GOO if wristbands are collected from the front office for use. You may also indicate whether this fee must be paid by the GOO. If we have procured a rental for your identified rental period the cost of the wristbands is included. Lost wristbands will be 25.00 each.

## When utilizing Peterson's Waterfront Cleaning Service

 We apologize but we cannot approve late check-outs during the summer peak season most specifically when a non-GOO reservation is scheduled to check in. Please ensure your GOO prepares to check out by 11:00 AM. There will be a \$25.00 fee for every 15 minutes the unit is occupied beyond 11:00 AM if pre-approved arrangements have not been made. By ensuring your GOO checks out by 11:00AM during peak season, a thorough pre and post cleaning unit checklist can be completed to inspect for any unit issues. Please contact the front desk when you are approving a late Check-Out out for your GOOs.

## When utilizing an outside cleaning service

- 1. Please notify your cleaning service to turn in any wristbands left behind to the front office.
- 2. Your cleaning service must contact the front office when the unit is ready for the next guest to occupy.